

GOLDBECK

Parking Services



A holistic approach to parking

How can continuous operation be ensured? What measures are necessary to ensure location appeal and retain the value of the property? And what legal framework conditions need to be fulfilled? Car park operators have a lot of fundamental questions to consider.

We are confident in our parking facility expertise, because:

One of every two above-ground multi-storey car parks in Germany is built by GOLDBECK.

More than 200 car parks with 100,000 parking spaces throughout Germany and Austria are managed and operated by our GOLDBECK Parking Services.

We see parking facilities as more than just parking spaces, but as node points for modern, sustainable mobility. We know from experience how important it is to keep current challenges in mind, which is why we offer reliable solutions for you and your parking facility.

We take a holistic, future-oriented and innovative view of parking – and combine the functionality of the car park with the attractiveness of the parking operation.



Our mission

We provide maximum parking convenience in your car parks around the clock. Our aim: the right service at all times, the highest service quality, and all services from a single source.



“Tomorrow’s parking facilities will provide more than just parking spaces – they will be modern mobility hubs.”

Stephan Pieper
Managing Director of GOLDBECK Parking Services GmbH

Testimonial

“The multi-storey car park at the intercity bus terminal in Bremen is a key infrastructure hub that’s thoughtfully planned, built quickly, and is now operated both intelligently and economically. We combine parking, offices, a hotel and various shops in one location, which also strengthens bus operations at the intercity bus terminal. What more could you ask for?”

Christina Holdorf
Head of Asset Management at magna asset management ag

Intercity bus terminal Bremen
with approx. 500 parking spaces on 15 levels



At a glance

100,000

parking spaces //

16,500,000

short-term parkers per year //

540

properties inspected

200

serviced car parks //////////////



mobility hubs //////////////

40,000

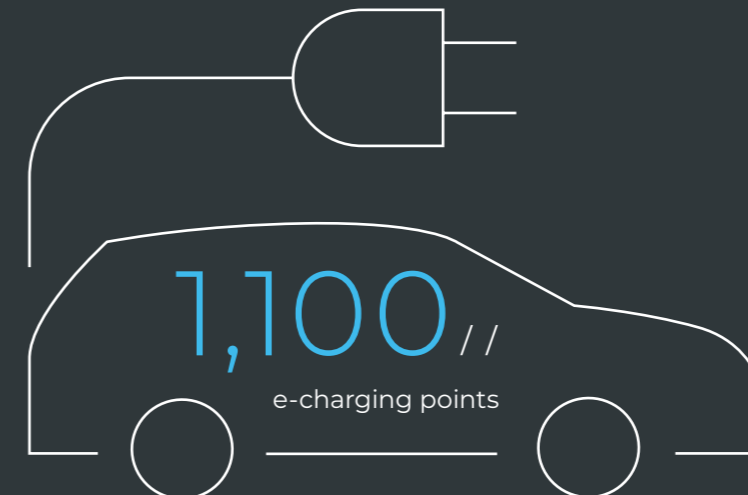
long-term parking customers //////////////

46

repairs //

4,500 km

of joints and panel edges inspected ////



1,100

e-charging points //



24/7

customer service

1,100,000

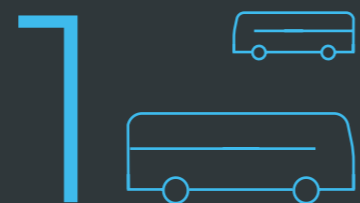
passengers per year //

12,000

pay-per-use customers ///

25,000

buses per year //////////////



intercity bus terminal ///

160,000

pre-booking operations for airport reservations //

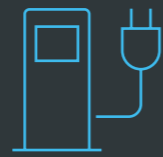
Our services



Operation and management



Parking and mobility solutions



Services for e-charging points



Technology and processing



24/7 customer service



Maintenance and renovation

A holistic approach to parking.
With comprehensive services for your car parks.

To make mobility convenient and efficient, we take a holistic approach to mobility and car park management. We offer customised service packages for every type of parking facility. In doing so, we secure the value of your property and drive future mobility technologies forward. Whether it's free-flow solutions, e-charging infrastructure or a mobility app: our solutions are flexible, well thought out and aligned with the future of mobility.



Our strengths:

- // Intelligent car park and mobility solutions
- // Flexible and networked software solutions
- // Scalable and future-proof e-charging solutions
- // A holistic approach for long-term value retention

Operation and management

We design a customised concept.
To ensure that everything runs smoothly.

Do you want your ongoing operations to be efficiently organised and to run smoothly? We'll take care of it. We know from experience: no two car parks are alike – and each has different requirements, according to its location and usage.

Whether it's shopping/city centre parking or car parks for hospitals, airports, trade fairs, events or neighbourhoods: we design and implement an individual concept just for you – from parking customer support to daily updated statistics about the operation of your car park.



When it comes to free-flow parking, car park handling and accounting, our digital platform architecture offers a high degree of flexibility. Is the hardware already installed on your property? No problem. With open interfaces, our software solutions are universally compatible.

Your benefits:

- // Individual adaptation to your requirements and local conditions
- // Operational reliability and continuity
- // Attractive and convenient for your parking customers, e.g. through app and pre-booking offers
- // Reporting, controlling and monitoring with daily updated statistics via an online tool

Our services:

- // Customised usage concepts, including implementation, operation and management of your parking facilities
- // Administration of registered customers and long-term parking customers
- // Organisation of routine facility operations, including care and maintenance of the parking property
- // Platform-based car park handling and accounting system
- // Always available: 24/7 support for parking customers

Parking and mobility solutions

We network and bundle mobility.
For future-proof hubs.

Would you like to offer your parking customers much more than just a parking space? One thing is clear: mobility is changing. Demand is shifting towards quick, straightforward and digitally connected mobility services. That's why we are developing individual mobility solutions for your properties, based on our experience as a parking facility expert – tailored to your location and in coordination with local providers on site.



Car park search



E-charging



Car/bike sharing



Mobility app



Park & ride



Park & fly



Life and mobility in one app – we offer services that extend far beyond parking space booking for cities, neighbourhoods or mobility hubs.

Your benefits:

- // Individual mobility solutions for your location
- // Readily available mobility services for your parking customers
- // Your location remains attractive and future-proof in the long term

Our services:

- // Locally bundled and networked: cooperation with mobility providers
- // Incorporation of efficient and user-friendly services
- // Mobility app: innovative solutions for parking, mobility and living
- // Parking and mobility management for exhibitions and events

Services for e-charging points

Easy operation of e-charging points.
Innovative and scalable.

Rising demand for e-mobility is creating new challenges. Whether it's for a new-build or existing building: as the property owner, there is lots for you to consider in regard to e-mobility. We make it easy for you and take on the operational management of your charging infrastructure – tailored to your location and requirements. You set the prices for the energy drawn at your charging points, while we ensure a convenient process and pass the profits on to you.

Your benefits:

- // Independent price setting as the economic owner
- // Individual pricing models for various user groups
- // Minimised downtimes and rapid response times in case of faults
- // Can be retrofitted and expanded at any time
- // Can be incorporated into existing charging points
- // Increased location appeal and user friendliness



+charge E-Mobility

As well as an individual operating concept, you will also need reliable, holistic charging infrastructure. We will not leave you to face these challenges alone, but rather offer a practical combination of hardware, maintenance, operation and service. With +charge E-Mobility, we configure your customised service package and equip your building for the future.

Hardware & maintenance

Charging infrastructure

- // Cable infrastructure
- // Charging stations and wall boxes
- // Load and charging management
- // Assembly, installation and commissioning

Inspection & maintenance

- // Testing of the residual current device
- // Readjustment of the load management
- // Hardware maintenance

Operation & service

Web-based operator tool

- // Operation of charging points
- // User management
- // Real-time monitoring of charging processes

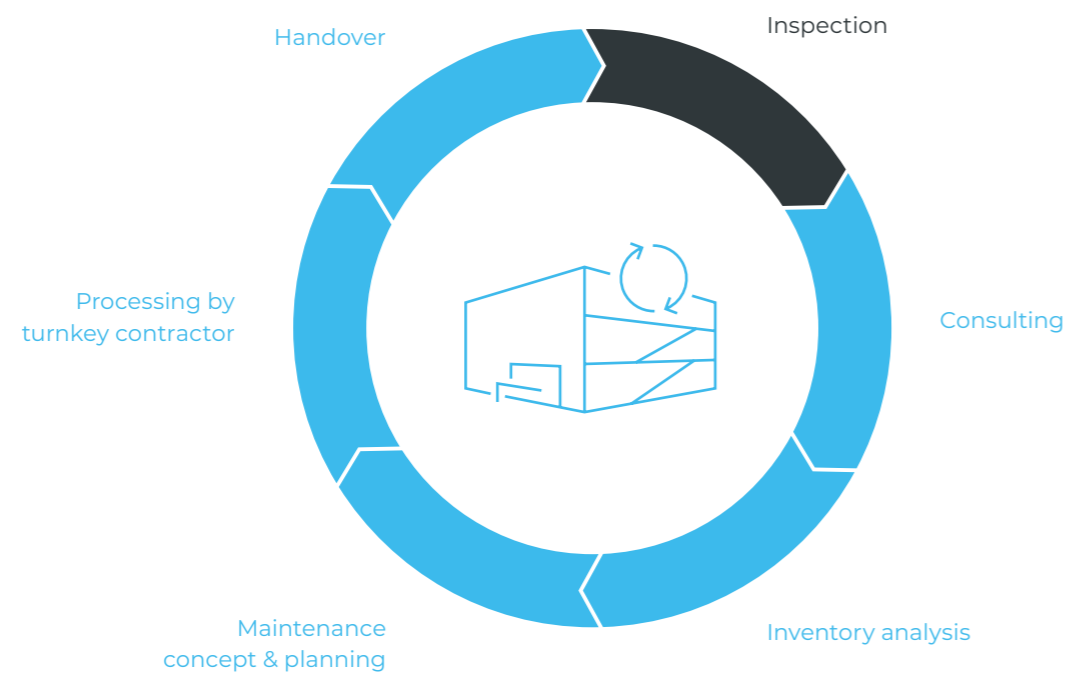
Services

- // Pay-per-use for registered users
- // Ad-hoc charging for non-registered users
- // Payment processing and settlement
- // Customer support
- // 24/7 support including remote troubleshooting
- // Connection to the Hubject eRoaming network

Maintenance and renovation

We take a long-term view.
For properties that are built to last.

Whether it's a multi-storey car park or an underground car park, we will make your parking facility fit for the future with forward-looking, targeted maintenance and renovation measures. We advise you on how you can economically modernise your property and offer you innovative existing building revitalisation concepts and their implementation, all from a single source.



As a leading company in the construction industry, we are able to renovate during ongoing operations to ensure the economically optimal operation of your property.

Your benefits:

- // Transparent project reporting
- // Excellent value for money
- // Extended property lifespan, including sustainable value retention
- // Assured profitability and return on investment
- // Renovation during ongoing operation

Our services:

- // Digital analysis and evaluation of existing property
- // Status monitoring and inspections of structurally critical construction elements
- // Technical and economically reasonable fault correction
- // Maintenance concepts and renovations as a turnkey contractor

Together, we lead your project to success.

Our parking facility expertise is based on our experience in the planning, construction and operation of numerous pioneering multi-storey car park projects. We offer you tailored services for your property, according to your individual needs. We develop multi-storey car park projects holistically – from investor involvement to construction project management to property renovation. We support you throughout the entire life cycle of your parking property – individually, reliably and with a holistic view all the challenges.



Responsibility

Your total satisfaction and that of your customers is our mission. That's why we reduce complexity when it comes to the operation of parking facilities and e-charging infrastructure. We ensure the return on investment, value and profitability of your parking facility, e.g. by renovating during ongoing operation.



24/7 service

With our 24/7 service, we are there for your customers around the clock. Thanks to our web-based, full-coverage connection to one of the most cutting-edge multi-storey car park control stations in Europe, we ensure the complete continuity of your parking operations.



Network & connections

Our mission: a flexible and innovative network. With our platform-based software, we network technologies from different manufacturers, create interfaces, harness synergies and enable individual solutions.



Sustainability

We service properties throughout their entire life cycle and therefore have a broad spectrum of experience when it comes to property operation and sustainability. We build with sustainable materials, employ technical solutions for enhanced performance and prioritise sustainable mobility solutions.



Holistic view

For us, car parks are more than just parking spaces. We take an integrated approach to parking facilities and their entire life cycle. We develop tailored, innovative solutions for your needs and offer reliable services from a single source.



Operational reliability

We are your transparent and reliable partner in every operating phase and throughout the entire life cycle of your parking property. We combine the functionality of your car park with the attractiveness of the parking operation.



Future-oriented

For a sustainably mobile society.

Our parking facility solutions are holistically designed to improve the quality of our living spaces. We reduce CO₂ and noise emissions in our cities by minimising the amount of traffic looking for parking spaces. We are driving forward the expansion of e-charging infrastructure and modernising parking properties with ecological aspects in mind.

Our mission: to support you effectively in meeting the legal requirements for the active operation of parking facilities with our mobility expertise. In doing so, we constantly provide new ways to pioneer services for car parks and e-charging infrastructure. This is how we actively shape our transformation into a sustainable, mobile society and lay the foundation for future infrastructure in cities.



Did you know?

All of GOLDBECK Parking Services GmbH's locations are supplied with green electricity.

GOLDBECK

The company

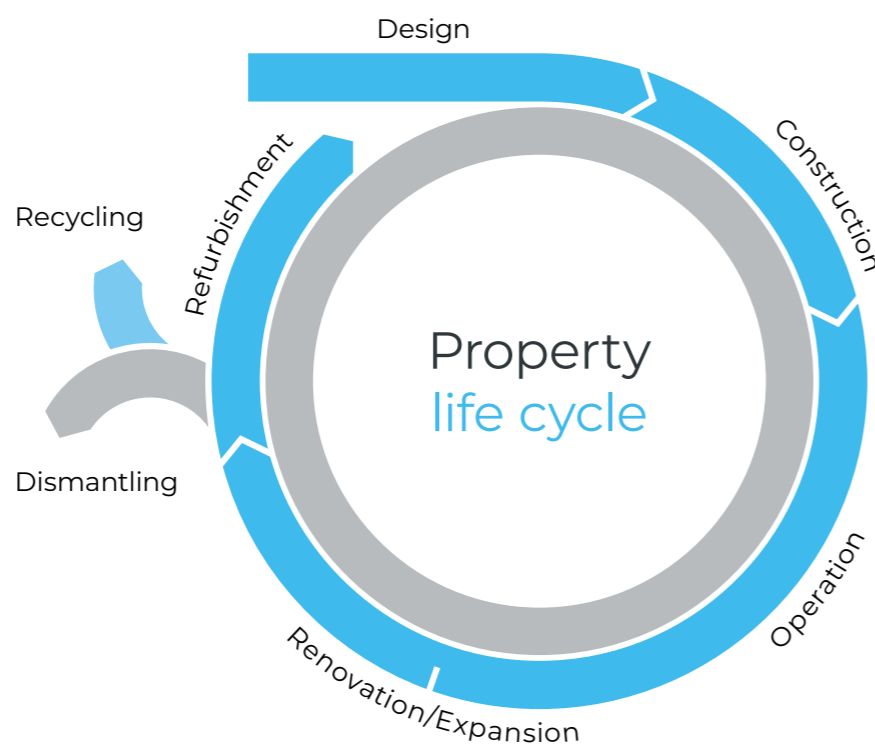
GOLDBECK is designing the future of construction. As we have been for over 50 years.

Future-oriented properties, design, construction and services – that's what we consider "building excellence". Our systematic element-based construction enables us to provide the precise buildings and services that our customers need.

Products & services – cost-effectively, quickly and sustainably.

Our range of services includes warehouses and industrial buildings, office and school buildings, multi-storey car parks and residential buildings. Building refurbishment and expansion as well as building-related services complete the GOLDBECK spectrum. We accompany the entire life cycle of a property to ensure that it is future-facing and delivers added value.

Our experience from over 10,000 projects, coupled with our innovative strength and commitment to driving digitalisation, ensures that our products perform optimally while in service – their future viability included.



GOLDBECK

Real Estate Services

One partner. For everything you need.

GOLDBECK's Real Estate Services offer one-stop shopping for all the property services you need – both commercial and technical. We see ourselves as a reliable partner at your side, always thinking and acting in your best interest and with the big picture in mind to protect and maximise the value of your properties.

As a full-service contractor, we're familiar with all types of buildings and manage portfolios both large and small with the same keen attention and our own employees. With our flexible structures, digital tools and fixed contact persons for each project, we make collaboration straightforward and efficient.

Always with one eye on the entire life cycle and the future viability of every building. The goal is to keep your real estate portfolio successful for the long term.



Are you looking for a strong partner with broad expertise?

Discover our other GOLDBECK Services units to fully optimise your building.



GOLDBECK Parking Services GmbH
Ummelner Straße 4-6
33649 Bielefeld, Germany
Tel. +49 521 9488 3711
Email: info@goldbeck-parking.de

goldbeck.de/en/parking-services

